

## RESIDENTIAL GAS CUSTOMER CHOICE FIXED PRICE CONTRACT

**Price:** The gas price will be fixed at **\$0.469 per CCF** for the initial term.

**Quantity:** You understand you will be charged for the volume of gas consumed, according to your meter reading as reported by your utility, DTE.

**Term:** The initial term is **12 months** beginning with the first day of service in the Gas Customer Choice Program as a Santanna Energy Services (Santanna) customer ("Initial Term").

**Renewal:** After the Initial Term, the Contract with Santanna will automatically continue on a month to month basis on Santanna's Competitive Market Price Program ("Renewal Term"). You will receive notice of any price change at least sixty (60) days prior to the expiration of your Initial Term. Your service can be cancelled without penalty anytime within the Renewal Term. The gas price will vary each month based on Santanna's weighted average cost of natural gas ("WACOG") plus a variable retail adder. The WACOG includes the commodity, basis, pool fees, delivery cost, program cost, and any other market price factors applicable to this contract. For example, if the WACOG purchased by Santanna is \$0.395 per CCF and the variable retail adder is \$0.085 per CCF, my Market Price will be \$0.480 per CCF. If market conditions the following month result in a WACOG of \$0.400 per CCF and the variable retail adder is \$0.09 CCF, my Market price will be \$0.490 per CCF.

**Cancellation:** The Utility may charge you a \$10 switching fee if, you return to the Utility as your natural gas supplier and have already received your one (1) switch in the twelve (12) months period. In addition, by switching back to the Utility Gas Supply Service, you must remain with the utility for twelve (12) months. You may terminate this contract without any cancellation fee or penalty within thirty (30) calendar days following the date you execute this contract. If you cancel after those thirty (30) days, but before the end of the Initial Term of this contract, an early termination fee of \$50.00 will be charged. It may take your utility additional time to complete the cancellation process, as required under program rules. You are responsible for all charges through the date cancellation is finalized by your utility.

**Force Majeure:** Santanna will not be responsible for delivering gas to customers in the event of circumstances beyond its control, which include acts of God, catastrophic weather events, acts of terrorism, orders, rules and regulations, or the action of any court or governmental authority.

**Please initial here to accept these terms and conditions.** \_\_\_\_\_

## RESIDENTIAL GAS CUSTOMER CHOICE FIXED PRICE CONTRACT

Account Holder or Legally Authorized Person: \_\_\_\_\_

Billing/Mailing Address: \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone: (\_\_\_\_) \_\_\_\_-\_\_\_\_ Fax: (\_\_\_\_) \_\_\_\_-\_\_\_\_ Email: \_\_\_\_\_

Account Number: \_\_\_\_\_

Service Address: \_\_\_\_\_

Residential Account (Annual Consumption of 5000 CCF or less)

**I acknowledge that I am the account holder, or Legally Authorized Person to execute a contract on behalf of the account holder. I understand that by signing this contract, I am switching the gas supplier for this account to Santanna Energy Services. I understand that gas purchased for this account by Santanna Energy Services will be delivered through DTE's delivery system. The account holder, or the person who signed this contract on behalf of the account holder, has thirty (30) days after today to cancel this contract for any reason through written or verbal notification to Santanna Energy Services.**

Account Holder or Legally Authorized Signature: \_\_\_\_\_ Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

If legally authorized, what is the relationship to the Account Holder? \_\_\_\_\_

FOR MORE INFORMATION PLEASE CALL: 800-764-4427  
[www.santannaenergyservices.com](http://www.santannaenergyservices.com)  
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